

## **Navigating Digital Transformation: Ensuring Sustainable Information Practices in Libraries and Beyond**

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This paper delves into the intersection of digital transformation and sustainable information practices, focusing on how libraries and information institutions can adapt to the digital age while maintaining a commitment to environmental responsibility, long-term accessibility, and equitable information access. By examining the challenges and opportunities the digital revolution presents, this paper aims to shed light on strategies for fostering a harmonious balance between technological innovation and sustainable practices within information management. This paper aims to illuminate the symbiotic relationship between digital transformation and sustainable information practices. It advocates for a future where technological advancements are harnessed to advance environmental responsibility, ethical information governance, and equitable knowledge access. As libraries navigate this complex landscape, they can serve as beacons of sustainable digital transformation, catalyzing positive change within their walls and in the broader landscape of modern society.

### **Introduction**

The rapid pace of digital transformation has revolutionized how information is created, disseminated, and accessed. While this digital revolution offers numerous benefits, it also presents challenges related to environmental impact, data security, and equitable access. In an era defined by the relentless march of technology, the term "digital transformation" has become ubiquitous, signifying a profound shift in how we create, consume, and manage information. The digital age has us here dinunparalleled opportunities for accessibility, innovation, and connectivity. Simultaneously, it has unveiled a host of complex challenges, from environmental concerns surrounding data centers to issues of data security and equitable access. Deja and Bell(2021) opined that a significant component of digital transformation is using modern digital technologies to remain competitive

Within this milieu of unprecedented change, libraries and information institutions find themselves at the crossroads of tradition and innovation. Technologies have revolutionized the traditional information services and enhanced the productivity and sustainability in libraries to a more advanced level (Ikenwe, Adetona & Ose-Abame, 2021). As custodians of knowledge and purveyors of information, they are uniquely positioned to harness the potential of digital transformation and

safeguard the principles of sustainability, ethical stewardship, and long-term accessibility. The digital age has brought about a profound shift in how information is generated, disseminated, and consumed, reshaping the foundations of libraries and information institutions. This digital transformation era has ushered in an array of opportunities, from unprecedented access to global information resources to innovative modes of engagement with users. However, it has also posed various complex challenges, spanning environmental sustainability, information security, and the equitable distribution of digital knowledge.

At the epicenter of this transformation stand libraries and information institutions. Traditionally revered for preserving knowledge and facilitating access to information, these venerable institutions now find themselves navigating a dynamic and ever-evolving landscape. Their task is no longer limited to curating physical collections and providing traditional services; instead, they are faced with the imperative of harnessing digital technologies while ensuring sustainability, ethical stewardship, and long-term accessibility remain at the forefront of their mission. Ilyasu, Usman, and Kasim (2019) posited that information service delivery is an activity of the library intended for providing information or assisting users in finding information within and outside the confinement of the library, delivered through face-to-face, web applications, social networking, or instant messaging applications.

The digital transformation has already wrought significant changes within libraries, archives, and information centers. It has introduced innovative content delivery methods, expanded user engagement opportunities, and transformed how information is stored and accessed. Yet, in tandem, it has unveiled the environmental consequences associated with digital technologies, particularly the energy-intensive nature of data centers, as well as the ethical challenges of data privacy and the digital divide.

Ultimately, this paper aspires to inspire libraries, information institutions, and the broader community of digital stakeholders, to recognize the urgency of integrating sustainable practices into their digital transformation journeys. It is a call to action, an invitation to engage in ongoing research, cross-disciplinary collaboration, and advocacy efforts that ensure digital advancements align with the enduring goals of sustainability, environmental responsibility, and equitable access to knowledge. In doing so, we can forge a path toward a future where digital transformation's fruits are bountiful, enduring, accessible, and inclusive for all.

### **Sustainable Information Practices: Foundations and Principles**

In an era marked by accelerating digital transformation, libraries and information centers find themselves at the nexus of preserving and disseminating knowledge while grappling with the imperative of sustainability. Sustainable information practices within these institutions extend beyond environmental concerns, encompassing ethical stewardship of information, equitable access, and the preservation of cultural heritage.

## **Foundations of Sustainable Information Practices**

1. **Environmental Responsibility:** Libraries and information centers are increasingly aware of their environmental impact. Sustainable information practices in this context entail energy-efficient data centers, responsible e-waste management, and adopting eco-friendly technologies (Kaplan, 2012).
2. **Digital Preservation:** As digital collections expand, digital preservation becomes paramount. Sustainable practices involve ensuring the long-term accessibility and integrity of digital materials while mitigating format obsolescence (Lavoie & Dempsey, 2004).
3. **Ethical Data Governance:** Sustainable information practices require ethical considerations in data governance. This includes privacy protection, responsible data use, and transparency in data collection and management (Larson, 2011).
4. **Equitable Access:** Libraries are champions of equitable access to information. Sustainable practices involve promoting inclusivity, ensuring access for marginalized populations, and addressing the digital divide (Van Dijk, 2020).
5. **Cultural Heritage Preservation:** Sustainable practices encompass the preservation of cultural heritage, both in physical and digital formats. This includes digitization efforts to protect and disseminate historical materials (Duranti, 2002).

## **Principles of Sustainable Information Practices**

1. **Triple Bottom Line:** Sustainable information practices adopt the Triple Bottom Line approach, emphasizing economic, environmental, and social outcomes (Melville et al., 2019).
2. **Responsible Information Stewardship:** Libraries serve as ethical stewards of information, committed to preserving cultural memory and ensuring ethical use of data (Bawden & Robinson, 2018).
3. **Open Access and Open Data:** Embracing open access and open data principles promotes sustainability by democratizing access to knowledge and fostering collaboration (Cox & Tam, 2020).
4. **Digital Literacy:** Libraries are pivotal in promoting digital literacy empowering users to navigate the digital landscape responsibly (Nash, 2012).
5. **Community Engagement:** Sustainable information practices involve engaging with the community, understanding their needs, and co-creating services and resources (Janke, 2019). Sustainable information practices within libraries and information centers extend beyond

traditional notions of sustainability, encompassing ethical data governance, equitable access, cultural heritage preservation, and digital literacy. The foundations and principles discussed underscore the multifaceted nature of sustainability within these institutions. By adhering to these principles and embracing sustainable information practices, libraries and information centers can continue to fulfill their essential role in fostering knowledge access, preservation, and ethical stewardship in an ever-evolving digital landscape.

### **Strategies for Sustainable Digital Transformation:**

In an age of rapid technological advancement and digital innovation, libraries and information centers, historically revered as bastions of knowledge and information, stand at the threshold of a profound transformation. This transformation, often referred to as "digitalization" or "digital transformation," transcends the mere adoption of new technologies; it represents a fundamental shift in how these institutions curate, disseminate, and provide access to information. As libraries and information centers navigate this complex landscape, they are increasingly confronted with a pressing challenge – ensuring that their digital transformation endeavors align with sustainability principles, encompassing environmental responsibility, social equity, and long-term economic viability.

The advent of the digital age has ushered in a revolution redefining the core functions of libraries and information centers. These institutions have expanded their traditional roles, embracing digital collections, online catalogs, interactive learning resources, and innovative user services. While these advancements promise to enhance information access and engagement, they also introduce various sustainability concerns, ranging from the environmental impact of digital infrastructure to questions of equitable access in the digital divide (McNally & Cornu, 2019; Thompson, 2015).

Sustainability, a term that has evolved beyond its ecological origins, has become a central consideration for organizations and institutions in the 21st century. In the context of libraries and information centers, sustainability encompasses multiple dimensions. It entails responsible stewardship of digital resources, ethical data governance, the promotion of equitable information access, and the preservation of cultural heritage in digital formats. Moreover, sustainability includes fiscal prudence, as libraries must adapt to digital transformations within the constraints of often limited budgets and resources (Bawden & Robinson, 2018; Stvilia et al., 2008).

### **Digital Transformation: Opportunities and Challenges:**

The digital age has profoundly transformed libraries and information centers worldwide. These institutions, long heralded as repositories of knowledge and gateways to information, are undergoing a fundamental shift as they adapt to the digital landscape.

### **Opportunities of Digital Transformation in Library and Information Centers**

- **Enhanced Accessibility:** Digital transformation has opened the doors to a vast digital library, allowing users to access a wealth of information remotely. This improves accessibility for individuals who may not have physical access to a library (Bawden, 2008).
- **Efficient Information Retrieval:** Advanced search algorithms and digital catalog have significantly improved information retrieval processes. Users can quickly locate relevant materials, enhancing their library experience (Borgman, 2015).
- **Expanded Collections:** Digitalization has enabled libraries to curate extensive digital collections, encompassing e-books, digitized manuscripts, multimedia resources, and more (Lor, 2008). This broadens the range of materials available to users.
- **Collaboration and Sharing:** Libraries can now collaborate more easily with other institutions and share digital resources, reducing duplication and broadening the scope of available materials (Smith, 2009).
- **Data Analytics:** Libraries can harness data analytics to gain insights into user behaviors and preferences, allowing for more personalized services and collection development (Cohen, 2013).

### **Challenges of Digital Transformation in Library and Information Centers**

- **Digital Divide:** While digital transformation offers many benefits, it highlights the digital divide. Not all users can access digital resources, and libraries must address this equity issue (Koontz & Gorman, 2012).
- **Preservation and Sustainability:** Digital materials present preservation challenges. Libraries must grapple with issues of format obsolescence, digital decay, and long-term digital preservation (Brown, 2003).
- **Copyright and Licensing:** Digital content often comes with complex copyright and licensing restrictions, limiting how libraries can provide access to these materials (Litman, 2001).
- **Skills Gap:** Library staff must acquire digital literacy skills to effectively manage digital resources and provide user support (Nash, 2012).
- **Privacy and Data Security:** Libraries must address privacy concerns related to collecting and using patron data in digital systems (Larson, 2011).

### **Conclusion**

In navigating digital transformation, libraries and institutions beyond these hallowed spaces find themselves at a crucial juncture. The fusion of technological innovation and sustainable information practices has never been more critical. This paper has underscored that digital transformation is not solely about adopting new technologies but about reimagining how information is accessed, shared, and preserved in a sustainable, responsible, and equitable manner.

Digital transformation presents many opportunities for enhancing accessibility, user experiences, and knowledge dissemination. However, these advantages must be harnessed while safe guarding against challenges such as the digital divide, data privacy breaches, and the obsolescence of digital formats. Sustainability principles, including environmental responsibility, ethical data governance, and social inclusivity, must be woven into the fabric of digital strategies.

### **Recommendations**

1. **Adopt Sustainable Information Infrastructure:** Invest in energy-efficient data centers, eco-friendly technologies, and responsible e-waste management to reduce the environmental foot print of digital transformation efforts.
2. **Prioritize Ethical Data Governance:** Develop robust policies prioritizing user privacy, responsible data use, and transparent data management practices. Uphold ethical principles in the collection, storage, and sharing of data.
3. **Promote Digital Literacy:** Launch comprehensive digital literacy initiatives to empower users with the skills to navigate the digital landscape responsibly. Digital literacy programs should target diverse demographics to bridge the digital divide.
4. **Embrace Open Access Principles:** Advocate for open access to knowledge and open data. Promote collaboration and information sharing within and beyond institutions to create a more equitable and inclusive information ecosystem.
5. **Engage with Communities:** Establish strong community engagement practices, soliciting user feedback and co-creating services that meet the evolving needs of diverse user groups.
6. **Continuous Evaluation and Adaptation:** Recognize that digital transformation is an ongoing process. Continuously evaluate the effectiveness of strategies, adapt to evolving technologies, and remain responsive to user needs and sustainability goals.

In conclusion, sustainable information practices in the digital age are not a luxury but a necessity. Navigating digital transformation while ensuring environmental responsibility, ethical governance, and equitable access is a formidable challenge but holds immense promise. By embracing these recommendations and weaving sustainability into the fabric of digital strategies, libraries and institutions can become pioneers of responsible and sustainable digital transformation. In doing so, they safeguard the invaluable knowledge they curate and become beacons of ethical and equitable information access in an increasingly inter connected world.

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